

WORLD'S END NEWS

The newsletter of the World's End Residents Association

December 2004

MERRY CHRISTMAS WORLD'S END!

WERA

Another year has come and gone and those of us serving on the WERA Committee have continued to work hard on behalf of everyone living on the World's End Estate. We have continued to lobby the TMO for improved cleaning and repairs services. We have brought the inadequacies in both services to the attention of the TMO on numerous occasions and we will continue to do so. We will not be satisfied until all services are delivered to the highest possible standards. The TMO also appointed a new repairs contractor in the spring and they began working on the estate in August. Unfortunately problems with repairs came to our attention almost immediately and we are pursuing these with the TMO.

The committee has also been monitoring the major works on the estate closely. We continued to monitor the window works during the first half of the year and each and every single problem brought to our attention by residents was reported to the contractor, the Council and the TMO and relentlessly pursued. We also monitored the completion of phases 2 and 3 of the walkway works. Whilst the works proceeded much better than in the first phase we have concerns with the finish and durability of the new walkway surface. Finally, we continue to monitor the lift replacement works closely. We are extremely pleased to hear that the work is proceeding faster than expected, and that the new lifts will be coming into service sooner than planned, but we are concerned that lift outages in blocks where the works are taking place are not being dealt with properly and that residents are suffering as a result. We do not believe this is acceptable.

Yet there is still much to do and we need your help and support. If you have or know of a problem or issue you would like us to pursue please bring it to our attention. We can only help make the World's End Estate a better place in which to live if you tell us what's wrong. Our contact details are printed overleaf and we look forward to hearing from you all.

We also wish to thank our new estate manager, Gary Riley, for all of his hard work this past year. He has

proved extremely receptive to the needs of residents and of great help in progressing issues within the TMO. His efforts are very much appreciated.

Finally, we want to wish you all a Merry Christmas. It is our deepest desire that all of our residents and neighbours have the best Christmas possible. **Merry Christmas World's End!**

ESTATE MANAGER

Dear all,

It has been 9 months since my appointment as Worlds End Estate Manager.

In that time I have seen the windows renewal programme come to a conclusion and following Durkans vacation of the site, the reinstatement works behind Blantyre Tower have been satisfactorily completed. Three phases of the walkways renewal have also been completed and we are ahead of schedule with the lift renewal programme. The new front doors to tenanted properties have now been ordered and fitting should commence early in the new year. The designs for play equipment for our internal gardens are nearing completion, and works to both gardens should be completed by end of March 2005.

All in all the future for Worlds End Estate is looking bright. More and more money is being spent to improve the estate – the physical aspects, security and lighting, etc. Our vision is that we can make the estate a safer, more enjoyable place to live.

The only thing I would ask is that residents continue to take pride in where they live. Please be responsible for your household and your visitors, don't allow a minority to spoil it for a majority - help to keep the estate tidy and in good condition.

I would also like to thank all those who have assisted me during my time here, and look forward to a bright and prosperous 2005. Merry Christmas all & a happy new year....

Gary Riley, Worlds End Manager

MAJOR WORKS

....It's been a full year of works for the World's End Estate:

Lifts: the lift replacement is progressing well. Thank you for your patience and co-operation, and sorry to the Blantyre Tower residents who have been inconvenienced by the lift works. Blantyre Tower and Chelsea Reach Tower are both scheduled to be completed on time. We anticipate that Ashburnham Tower will be completed sooner than anticipated. Some residents using the new lifts have commented that the new lifts are a vast improvement compared to the old lifts - clean, bright, fast and user-friendly.

Walkways: we are aware that the floor finishes have not met the standard expected by the TMO and WERA. We are therefore, looking for alternative finishes for phases 4 & 5 and options for over coating the walkways that have already been refurbished. The result of the investigation will be known in the New Year, when we will be able to give you more information.

More works on the way...

Imperial have been appointed to carry out the replacement of the front doors to tenanted dwellings; work is due to begin in January 2005. In Spring 2005 the external decoration and lighting works will start. In the latter part of the summer it is anticipated that the CCTV and door entry system works will begin.

Seasons Greetings to you all from the TMO!

Lorna Cunningham, TMO Resident Liaison Officer

SPEAK YOUR MIND

WERA: WERA is here to represent you and your interests. If there's something on your mind that you would like us to pursue with the Council or the TMO please tell us. Or if there's anything in this newsletter you'd like to know more about just ask. You can:

Write to us: at WERA, WERA Clubroom, 16 Blantyre Street, World's End Estate, London SW10 0DS.

Phone us: on [020 7785 3095](tel:02077853095). Please leave a message on the answer machine.

Email us at: wera@worlds-end.org.uk.

WARD Councillors: Maighread Simmonds and Steven Redman, your Cremorne Ward Councillors, hold a drop-in surgery in the WERA Clubroom on the third Friday of every month. **All residents are encouraged to bring any problems or concerns to their attention.**

POLICING

I would like to take this opportunity, on behalf of the Cremorne Safer Neighbourhoods Ward to wish all the residents a Merry Christmas and a Happy New Year. Our thoughts are with the family and friends of John Monckton who were the victims of a horrific crime, on the 29th November.

This year has seen a major turning point in the way that the Cremorne Ward is policed. It has been made into a Safer Neighbourhoods ward with the introduction of Police Community Support Officers (PCSOs). I know some people were very suspicious of the new PCSOs, but they have proved a great success and the community have come to welcome them, and support their roles. As such overall crime in the ward is now DOWN 28%.

We have also set up partnerships with other agencies and organisations in order to try and reduce the Anti-Social Behaviour in the ward. We have arranged for younger members of the community to attend the DEEP RECORDING STUDIOS during half term breaks. Here they learn the tricks of the trade of the recording industry, working to obtain recognised qualifications. On the 1st December 2004, during a community event at WERA, we were kindly presented with an award from the studio for our work. With the community's continued support and efforts I am sure that next year will be just as challenging.

PC Paul Rougvie, Beat Officer

ESTATE SECURITY

Concierge / Estate Staff: The concierge is manned by the estate staff from 8am until 4pm, Monday to Friday. It is manned by a security guard at all other times. The staff in the concierge can be contacted on [020 7565 2167](tel:02075652167) at all times. The estate manager can be contacted on [020 7351 3287](tel:02073513287) during working hours.

Police Community Support Officers: The Police Community Support Officers patrol the estate from mid-afternoon until 10pm at night. PCSOs are in permanent radio contact with the Police. To report anti-social behaviour contact the Community Anti-Social Behaviour Team on [020 7795 6660](tel:02077956660). Chelsea Police Station can be contacted on [020 8741 6212](tel:02087416212).

Security Patrol: The security patrol operates on the estate from 9pm.

Noise Nuisance: To report noise nuisance contact the Council's Environmental Services & Noise Nuisance department on [020 7361 3484](tel:02073613484).

IN AN EMERGENCY ALWAYS DIAL 999.