



# World's End Residents' Association

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## Minutes of a WERA Open Meeting held on Tuesday, 4<sup>th</sup> of May 2004 at 7.30pm in the WERA Clubroom

**In Attendance:** Chief Superintendent Dominic Clout (Borough Commander, Metropolitan Police)  
P. Sgt. John Hick (Metropolitan Police)  
P.C. Ricki Haruna (World's End Beat Officer, Metropolitan Police)  
Ian Twyford (Neighbourhood Director South, RBK&C TMO)  
Floyd White (Project Manager, RBK&C TMO)  
Audley Philips (RBK&C TMO)  
Gary Riley (World's End Estate Manager, RBK&C TMO)

### Actions

Jules Montero (WERA Secretary) opened the meeting.

He introduced himself and thanked everyone for attending. He then asked those in attendance to also introduce themselves to the meeting.

#### 1. PCSOs / Anti-Social Behaviour

JH explained that ten PCSOs were now operating in the Cremorne ward, four of which were dedicated to the World's End Estate. He described the roles they had taken on, in particular with regards to tackling anti-social behaviour and youth disorder. He recommended that residents should "get to know them". He went on to describe how the Police were currently in the process of consulting with the local community. Once the consultation exercise was complete the Police planned to hold a public meeting at which a plan to tackle the problems facing the local community/area would be proposed and discussed. This was expected to take place in late spring or early summer.

DC explained that the PCSOs represented a serious commitment on the part of the Police force to tackle problems in the local area. He stressed that PCSOs, unlike ordinary Police officers, were dedicated to the local area; they would not be re-assigned to cover the carnival or a football match. He stated that PCSOs had generally been well received by the communities they served.

DC went on to explain that the roll-out of PCSOs was part of a Government plan whose aim was for each Council ward to have a dedicated team composed of a Police Sergeant, two Police Constables and three PCSOs assigned to it over the next five years. He stressed the need for the local community to make its wishes and needs with respect to Policing known so that the required resources could be made available by both the Council and central Government. DC stressed his commitment to tackling all types of crime within the Royal Borough.

A resident brought up the issue of the security guards currently in use on World's End and their apparent lack of effectiveness in tackling youth disorder and anti-social behaviour. IT said that the TMO were aware of the issues and in the process of reviewing the current security arrangements on World's End. AP stressed that the TMO would act on any incidents of anti-social behaviour reported by residents and encouraged all residents to report such incidents so that they could be dealt with. He stressed the fact that the TMO and the Police were now acting in unison with regards to tackling anti-social behaviour on the estate.

#### 2. Security Proposals

IT introduced FW to the meeting and explained that he was the project manager for the security

works. FW began by giving a brief recap of the proposals contained in the Pellings report followed by the steps he had taken to come to a definitive list of proposals for improving estate security. He gave a brief description of each of the proposals: a new door entry system, CCTV, zoning, improved lighting. He then described a number of additional works which would also be included as it was felt they would help improve security: communal re-decorations, renewal of timber cladding on walkways, new front doors for flats, the removal/reduction of many brick walls in the walkways and garden areas, and new estate signage.

FW explained that the zoning proposal had encountered a problem: it required the consent of all of the estate's leaseholders before it could proceed.. IT discussed the issue at length, citing a recent example at another estate in the borough (Henry Dickens Court) and explaining that the Council/TMO were in the process of having a court case heard as well as seeking professional legal advice. IT emphasised the need to obtain the consent of all of the estate's leaseholders and asked that WERA consider writing to them asking them to agree to the proposal. It was pointed out that the TMO had failed to follow up on a letter sent out by the Council the previous year: only 70 (out of 170+) leaseholders had responded and there had been no attempt made to contact those leaseholders who had not responded. IT stated that should the consent of leaseholders be obtained that the zoning of the estate would be implemented as quickly as possible.

FW went on to explain how the security improvements (door entry, CCTV) would function. There was some doubt expressed as to whether any kind of door entry system would work on World's End. FW explained that similar systems had been installed on other estates and had proven to be quite effective, he did concede however that they it would require the residents to act sensibly although action could be taken by the TMO to encourage this to happen.

FW explained that he was setting up a working party to look at the security issues on the estate and suggested that WERA nominate a representative. It was pointed out that a list of nominees had already been drawn up at a recent WERA Committee Meeting which he had attended.

FW explained that CCTV cameras had been fitted to the new lifts. The TMO would be using them to act against any incidences of anti-social behaviour and/or vandalism within the lifts. He asked that residents report such incidents so that they could be investigated.

Several issues were raised by the residents in attendance:

- Drug dealing. Several residents commented that drug dealing was commonplace on the estate. AP stated that drug dealing was not one of the issues residents had highlighted to the TMO but said that any reports would be investigated. DC stated that the Police were aware of the problem and would act accordingly.
- Illegal sublets. Several residents commented that the number of illegal sublets on the estate was rather high and appeared to be growing. It was suggested that the TMO carry out an audit of the estate's population.
- Vulnerable residents. Several residents commented that there were many vulnerable residents on the estate which the TMO appeared to be unaware of. IT asked that the details of vulnerable tenants be passed onto the TMO.
- Several residents suggested that the TMO should send out a questionnaire to all residents focusing solely on security issues/problems.

JM asked whether the TMO intended to implement at least some of the proposed works in the near future if the zoning issues could not be resolved quickly. FW confirmed that the TMO were looking into this.

JM thanked everyone for attending.

The meeting then closed

..... Chair