



# World's End Residents' Association

16 Blantyre Street  
World's End Estate  
London SW10 0DS  
Tel: (020) 7795 3095  
Email: [wera@worlds-end.org.uk](mailto:wera@worlds-end.org.uk)  
Web: [www.worlds-end.org.uk](http://www.worlds-end.org.uk)

## Minutes of the WERA Committee Meeting held on Tuesday, 20<sup>th</sup> of May 2008 at 7pm in the WERA Clubroom, 16 Blantyre Street

<b>Present:</b>	Margaret Grayling (Chair) Joy Laven Caroline Fairchild Lucy Bowdler	Jules Montero (Secretary) Joanna McDermott Marye Kenton Monica Boholst
<b>In Attendance:</b>	Gary Riley (RBK&C TMO) Amie Dascombe (RBK&C TMO) Justine Hart (RBK&C TMO) Police Sgt. Tim Otway	
<b>Apologies:</b>	Eryl Humphrey Jones Katy Parry Jones Robert Taylor Barbara Ofori-Boateng Cllr. Mark Daley	John Rendall Jose Rioseco Nigel Palmer Cllr. Maighread Simmonds

### 1. Apologies

The above apologies were accepted.

### 2. Minutes of the Previous Meeting

*Meeting of the 22<sup>nd</sup> of April 2008*

It was noted that Cllr. Daley had sent his apologies for not being able to attend at the time. The minutes of the meeting were otherwise approved as correct.

### 3. Matters Arising

Item 4 – JM had not heard from Resident Involvement and was still waiting to hear from the office of the Borough Valuer with regards the Westway Project / column on the Piazza. JM would chase both.

JM

Item 4 – JM was currently drafting a letter to Senior Citizens Forum with regards to the various issues that had been identified.

JM

Item 4 – GR had not examined the brickwork in question. He would try and do so.

GR

Item 5 – JM noted that additional fobs were now available. CF and JL both requested fobs for Greaves Tower entrance. MK noted incidents where the door to Dartrey Tower was being wrenched open.

Item 7 – JM had contacted the Chelsea Community Peace Project with regards to their proposed use of the clubroom.

Item 10 – JM stated that B-OB had told him that this matter was being dealt with.

### 4. Estate Management Update

GR told the meeting that plans were being prepared to carry out remedial works in Edith Yard car

### Actions

park. The work would be carried out in two or four phases. Car park users would be notified in writing.

GR stated that the TMO was in the process of dealing with a number of abandoned vehicles in the car park. GR noted that the cost of having vehicles removed from the car park was prohibitive although he was expecting a revised estimate from the clamping contractor ("Wings"). The clamping contractor was also expected to begin dealing with illicitly parked vehicles in the car park shortly.

GR noted that a number of new door entry fobs had yet to be collected. The tenants in question were to be contacted shortly to find out why they had not done so.

GR stated that a meeting had recently been held with regards to the dog issues on the estate.

GR noted that two stories were to appear in the forthcoming issue of the Link: one with regards to vandalism in the estate's lifts; the other in relation to the serious dog attack/incident on the Piazza.

GR noted that the Filipino Community had asked for permission to commence the annual "Flores de Mayo" procession from the Piazza. Permission had been granted.

GR noted that an incident of fouling had taken place in one of the estate's lifts. Unfortunately he had not been able to identify anyone from the CCTV camera footage.

GR noted that the heating had been turned back on following a written request from JM.

#### *TMO Restructuring*

AD described the currently ongoing restructuring of the TMO's housing management service. AD explained that she would be the Area Housing Manager responsible for all TMO properties south of Notting Hill Gate. JH would be specifically responsible for World's End Estate and would deal with all general day-to-day enquiries. It was noted that the Blantyre Office was in the process of being refurbished to accommodate the additional staff that would be based there. The office's opening hours were expected to remain the same, although some interruptions to service were expected during the refurbishment works. AD noted that surgeries from the Blantyre Office were planned to increase the accessibility of the TMO staff and services that would be based there. AD and JH both hoped to attend the monthly WERA meetings whenever possible.

#### *Other Issues*

MB noted that the lift in Chelsea Reach Tower had been out of service for much of the previous weekend. GR took note of the relevant details and would investigate.

GR

JM noted that it did not appear that all of the scheduled weekend cleaning was taking place. JL noted several incidents where litter picks and/or sweeping of communal areas was clearly not taking place on a daily basis (as scheduled) – litter and rubbish had been allowed to accumulate in communal areas over a period of days. JL also noted that the monthly report indicated that wet cleans appeared to be taking place on a monthly basis, but believed this not to be the case; they were even less frequent. GR noted that he had not heard any more about the proposed electronic monitoring of the estate cleaning service by OCS.

The flat on Whistler Walk that had been fitted with a squat door was noted. GR stated that the issues surrounding this particularly property were currently being dealt with.

The lady who appeared to have taken up residence on the Piazza was noted. LB stated that the church were aware and were trying to help. TO stated that his team were also aware and that the matter was being investigated.

#### 5. **Safer Neighbourhoods**

TO noted several high profile incidents in the local area – one involving a burglar who died whilst in Police custody, the other the firearms incident in Markham Square. Both would be discussed in detail at the forthcoming meeting of the Chelsea Sector Working Group on the 9<sup>th</sup> of June.

TO noted that all of his team had now received the training necessary to issue tickets to dog owners for fouling and/or not controlling their animals. TO noted that the PCSO had to witness the offence first-hand before they could issue a ticket. TO stated that any information collected by his PCSOs in relation to dogs would be passed on to the relevant TMO housing officer.

TO noted that a resident of the estate had been found guilty of assault and battery after assaulting a woman and sentenced to 8 months in prison. He had been released after two weeks but re-arrested shortly afterwards on the charge of making threats. A question was raised as to how the TMO dealt with the tenancy of any residents who were convicted and sentenced to long prison terms.

TO explained that his team had been involved in setting up a "youth forum" with the Chelsea Youth Club. The forum was chaired by youth representatives and the first meeting had taken place recently. It was hoped that these would be convened regularly.

TO described a Council initiative involving the year 6 pupils of both of the local Primary Schools and the Police, which was designed to encourage greater communication between pupils and the Police before they moved to their secondary schools.

TO noted a car accident involving a young child opposite the World's End Piazza and a car accident on the Chelsea Embankment at the end of Edith Grove. TO also noted that the crossing at Beaufort Street had been flagged up as dangerous. TO stated that the Police planned to operate an automatic number-plate reader to identify stolen cars and those without tax/insurance in the local area.

It was noted that two of the Ward's PCSOs had been called away to assist with the policing of the Chelsea Flower show.

TO noted a number of other changes to the composition of his team (one PCSO had been suspended and subsequently resigned, one had been transferred elsewhere, one was on secondment).

TO stated that he hoped to hold a public "Safer Neighbourhoods" meeting at St. Johns in the near future. The entire ward would be leafleted in advance.

**INFO: The Safer Neighbourhoods Team can be contacted on 020 8721 2005 when on duty.**

#### 6. **Use of WERA Clubroom**

JM stated that he had received a request for the use of the room from Grace Okoro from the NHS Primary Care Trust. She wished to use the room to run her "Nutritional Information" course in conjunction with the Chelsea Asian Womens Group. Committee members asked that she be reminded of the restrictions on the preparation and consumption of food in the clubroom. The request was then approved. JM would inform Grace Okoro.

JM

#### 7. **Meetings Attended**

##### *Piazza Meeting*

JM, JL, MK, CF and B-OB had attended the Piazza Committee meeting held on the 14<sup>th</sup> of May. It was noted that the group was now named "Friends of World's End Place" and had gained formal recognition from the Council. It was noted that the proposal to fix a sign ("World's End Place") onto the "slug" onto the Piazza was being progressed by Peter Wheeden at the Council.

##### *TMO Leaseholder Services Committee*

JM had attended the meeting of the TMO Leaseholders Services committee held on the 1<sup>st</sup> of May.

#### 8. **Upcoming Meetings**

JM drew the meeting's attention to the list of meetings on the back of the agenda.

##### *World's End ARB*

MG asked the meeting for any proposals for ARB works and funding.

The following were suggested: door mats for the ground floor lift lobbies; lighting/environmental improvements to Whistler Tower entrance to make it more welcoming. TO suggested that he might be assist with the latter by arranging for the crime prevention team to inspect the entrance and suggest possible improvements.

It was noted that a large number of ARB funded works were still outstanding.

There was some discussion as to possible colours for the tower landing floors and ceilings: a black or

dark grey colour for the floors was suggested. The ceilings would be painted white.

It was noted that the bench in the embankment-side garden had been stolen. TO confirmed that the incident had not been reported to the Police.

It was noted that the flower beds behind Flashpoint would be planted by the contractor carrying out the work to Flashpoint once the works had been completed.

9. **Any Other Business**

There was no other business.

10. **Date of Next Meeting**

The next Committee meeting was scheduled to take place on Tuesday, 17<sup>th</sup> of June, at 7pm in the WERA Clubroom.

The meeting then closed

..... Chair