

World's End Residents' Association



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World's End Estate
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Notes of the WERA Committee Meeting held on Tuesday, 4th of October 2011 at 7pm in the WERA Clubroom, 16 Blantyre Street

1 In Attendance:

WERA – Margaret Grayling (Chair), Jules Montero (Secretary), John Park, Eryl Humphrey Jones, Patricia Fordyce, Marye Kenton, Caroline Fairchild, Joanna McDermott, Margaret Byrne, Paul Miller, Kathrin Vowinckel.

Guests – Andy Marshall (TMO Repairs Manager), Idy Ajakaiye (TMO Digital TV Project Manager), Sharon Dupree (TMO), Police Sgt. Tim Otway.

Apologies:

WERA – Robert Taylor (Treasurer), John Rendall, Monica Boholst.

Other – Cllr. Simmonds, Diana Hodson (TMO), David Ward (TMO).

2 Issues/actions from previous meetings:

1. YB to supply WERA with copy of Digital TV contract – pending.
2. JR and Cecil Sinclair to update the Clubroom's conditions of use – pending.

3 Key points of discussion:

1. Digital TV – Idy confirmed that work was scheduled to recommence on the 10th of October and that a letter advising residents had been sent out. Several Committee members noted that the letter was poorly written and difficult to understand, particularly if your first language was not English. Several Committee members objected to the £75 “fine” described in the letter. Idy stated that this would only be levied on those residents who did not make any effort to book an appointment. It was noted that the TMO had yet to supply WERA with a copy of the Digital TV contract.
2. Repairs – A number of issues were noted:
 - (i) poor lighting maintenance/repairs across the estate (RGE Electrical Services);
 - (ii) recurring issues with the out-of-hours customer services desk (Pinnacle);
 - (iii) on-going problems with the door entry system in several blocks;
 - (iv) the lack of maintenance of the communal drains/stacks;
 - (v) problems caused by missing signage across the estate;
 - (vi) long-standing issues with the Triflex floor surface in the communal walkways;
 - (vii) the recent window replacement in Chelsea Reach Tower;
 - (viii) a number of individual repairs.
3. Safer Neighbourhoods – Tim provided the Committee with an update on forthcoming changes to community policing and the Cremorne Safer Neighbourhoods team in particular. It was noted that Tim would also be managing the Stanley Ward Safer Neighbourhoods team within a few weeks.

4. Housing Management – Diana Hodson had provided the meeting with a written update. It was noted that Sharon would be leaving the TMO shortly. Her replacement was expected to start work mid-October.
5. WERA AGM – tentatively pencilled in for the 22nd of November.
6. Flashpoint – JP asked that Alasdair Manson and Dominic Davies be reminded of the previous request for cost estimates for the proposed fencing around Flashpoint.
7. Liaison Officer – JP repeated his request for the contact details of the Chair of the Cremorne Estate RA.

4 **Actions arising** (in addition to pending items from section 2):

1. JM to re-request a copy of the CCTV maintenance contract.
2. JM to remind Alasdair Manson and Dominic Davies of the request for cost estimates for the proposed fencing around Flashpoint.
3. JM to provide JP with contact details of the Chair of Cremorne Estate RA.

5 **Date of Next Meeting**

8th of November.