

# World's End Residents' Association



16 Blantyre Street  
World's End Estate  
London SW10 0DS  
Tel: (020) 7795 3095  
Email: [wera@worlds-end.org.uk](mailto:wera@worlds-end.org.uk)  
Web: [www.worlds-end.org.uk](http://www.worlds-end.org.uk)

## Notes of the WERA Committee Meeting held on Tuesday, 24th of May 2016 at 7pm in the WERA Clubroom, 16 Blantyre Street

### 1 In Attendance:

WERA – Margaret Grayling (Chair), Ali Ahmed, Monica Boholst, Margaret Byrne, Kai Choudhry, Caroline Fairchild, Patricia Fordyce, Joanna McDermott, Barry McQueen, Nigel Palmer, John Rendall, Jules Montero.

Others – Nicola Rees (TMO), Yasmin Allam (TMO).

#### Apologies:

WERA – Cathrin Vowinckel, Eryl Humphrey Jones.

Others – Angelique Noble (TMO).

### 2 Issues/actions from previous meetings:

1. JR and JM to finalise the car park letter requesting a partial refund for car park users. **Completed.**
2. JM to draft a letter in support of new parking regime to be reviewed before dispatch. **Completed.**
3. MG and JR to inform those requesting the use of the Clubroom of the meeting's decisions. **Completed.**
4. JM to contact all Committee members and begin organising the resident drop-ins. **Pending. See agenda item below.**

### 3 Key points of discussion:

1. The above apologies were noted.
2. The minutes of the last meeting of the 13th October 2015 were approved as correct.
3. NR and YA provided updates on the following issues:
  - Dogs – the TMO had received complaints from residents with regards to dogs running loose in communal areas and fouling on the walkways and gardens, and of people exercising their dogs where it was not permitted to do so. It was noted that any persons seen exercising their dogs were being approached and spoken to. It was suggested the TMO write to all residents reminding them that dogs must be kept on a lead at all times. It was also suggested that the TMO require that all dogs kept on the estate be chipped.
  - New ESA – a new ESA, Darren, had joined the estate team on a temporary basis. The TMO were recruiting for a permanent replacement. Several Committee members expressed some concern at the fact that the estate had only had one permanent ESA for some time – Gary – and that should he retire a significant amount of local knowledge would be lost as he would not have had the opportunity to train a permanent replacement.
  - Parking – Blantyre Street was to be marked up for the new parking scheme shortly. All cars currently parking in Blantyre Street would then be leafleted and advised of the new parking regime before enforcement began. WERA would be notified of the date on which enforcement would commence. NP noted that the Wings parking signs had yet to be removed from across the estate.

Estate Inspection – A number of issues had been identified during the recent estate inspection including the dumping of rubbish, bikes chained to railings that appeared to have been abandoned, and various signage issues in some of the walkways. Committee members noted that a new bike store had recently been installed off Edith Grove but that residents had not yet been advised of its availability.

Lifts – numerous outages on several lifts were noted. NR and YA confirmed that CCTV footage was being passed on to the Police where appropriate (i.e. vandalism). Committee members expressed concern at the contractor's poor response times and the lengthy outages that had now become commonplace. It was also noted that the signage put up on lifts undergoing repair often failed to provide residents with adequate information.

Cleaning Contract – it was noted that the cleaning contract was currently being tendered. It was confirmed that the contract was being amended to address some well-known shortfalls with the current service.

National Grid – several Committee members asked whether there was a project manager or foreman dealing with the National Grid works they could approach with any problems. **NR agreed to try and find out.**

Rude letter – NP stated that he had received a rude letter from Olivia Hutchinson in response to having reported receiving the car park parking permit for another resident. NP had pointed out the unacceptable tone and implications of the letter to OH but had not yet received a proper apology in return.

Committee members reported the following issues: the cover of the rubbish chute on the first floor of Ashburnham Tower had been broken and the chute was now completely exposed, which was dangerous; the lifts serving the odd floors in Ashburnham and Chelsea Reach Towers were prone to “reset” on a regular basis causing them to rapidly ascend to the top of the block without warning before returning to normal service; the disabled access panel on the main entrance of Berenger Tower was not working.

4. Big Local Update – It was noted that the planters had been installed on the Piazza. It was also noted that they would be maintained by SMART (alongside the older planters) and that WERA had provided some funding towards their ongoing maintenance.
5. Big Local Update – MG and JM described how the Big Local was about to launch a music club for residents. This was intended to be a regular social/community event held in the WERA Clubroom. The Big Local had provided funding to jumpstart the music club but it had been proposed that WERA could apply for a grant that would fund it, and other similar social/community clubs, on a longer term basis. WERA would apply for the grant and hold the money if successful. The various clubs would be run in conjunction with the Big Local and take place in the WERA Clubroom. **After some discussion the proposal to apply for grant funding was approved. MG and JM would progress the grant application.**
6. WERA Newsletter – A draft version of the latest WERA newsletter had been circulated in advance of the meeting. It was suggested that the newsletter be amended to accommodate an article on recycling. **It was proposed that JM update the draft before sending it off for printing. This was approved.**
7. Equality and Diversity Policy – A draft version of the RA's Equality and Diversity Policy was tabled. The policy was approved. **JM would inform the TMO's Resident Engagement team.**
8. WERA Clubroom – MG and JM provided the meeting with an update on the state of the Clubroom. It was noted that the refurbishment works were not yet 100% complete. It was also noted that Sharon Baah at the TMO had taken over the role of managing and letting the Clubroom to other community groups. Finally, it was noted that WERA's office and storage space remained intact and that WERA's use of the Clubroom remained free and unfettered.
9. Resident Drop-Ins – It was agreed to proceed with the proposal to hold resident drop-in events where residents could bring long-standing/unresolved issues to the Committee's attention. A number of Committee members agreed to assist. The dates and times chosen for the first two drop-ins were: Saturday, 18th June, 3pm-4pm and Tuesday 5th July, 7.30pm-8.30pm. **JM would prepare notices advertising both drop-ins as well as forms to collect information about any issues reported by the residents who attended.**
10. Meeting Schedule – A schedule of meetings was proposed. The schedule was to fix the date of four Committee meetings, two Open Meetings and the AGM in advance, thus allowing Committee members, the TMO and other third parties to plan their attendance. Additional Committee meetings to deal with specific issues would still be arranged as necessary. The

preferred schedule proposed (4 fixed Committee meetings/year) was agreed. **JM would draw up a schedule and circulate for the Committee's approval.**

11. Finance Update/Expenses – A finance update was tabled. It was noted that the RA's bank balance currently stood at £2,928.64. JM tabled expenses of £62.88 (for the RA's Internet hosting, two reams of A4 paper and a wireless network card for the WERA PC). Payment was approved.
12. Upcoming Meetings – The upcoming meetings listed on the agenda were noted – a meeting of the Chelsea Riverside Ward Panel on the 25th of May and a Committee meeting with RBK&C Recycling on the 1st of June.

#### **4 Actions arising (in addition to pending items from section 2):**

1. MG and JM to apply for grant funding for the long-term funding of the music club (and other such social clubs).
2. JM to refresh the draft newsletter prior to printing.
3. JM to notify the TMO's Resident Engagement Team of the approved Equality and Diversity Policy.
4. JM to prepare the notices and forms for the two Resident Drop-In events.
5. JM to draw up a draft schedule of meetings and circulate to the Committee.

#### **5 Date of Next Meeting**

The date of the next meeting was the 1st of June (7pm, WERA Clubroom) at which the Committee would meet with the RBK&C Recycling team.