

# World's End Residents' Association

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## **Notes of the WERA Committee Meeting held on Tuesday, 24th of September 2019 at 6.30pm in the WERA Clubroom, 16 Blantyre Street**

### **1 In Attendance:**

WERA – Eryl Humphrey Jones (Chair), Margaret Grayling, Nabila Khadr, Aktharun Islam, Jules Montero.

Apologies – Patti Fordyce, Robert Taylor.

Guests – Richard Stevenson (RBK&C), Krystall Agyekum (RBK&C), Maxine Igbinedion (RBK&C), Sean Hathaway (Designing Out Crime Officer, Metropolitan Police), Simon Gray (Calford Seaden), Paul Marsh (Calford Seaden).

Other – a single resident was also in attendance.

### **2 Summary of meeting:**

The meeting had been called to discuss the revised security proposals that would be presented at a public meeting to be held on the 30th September 2019.

RS, SG and PM ran through the revised specification for the proposed security works that was to be presented to residents.

The revised security proposals called for the installation of a new telephony-based door-entry system, new tower block main entrance doors, and a completely new CCTV system.

The revised proposals did not include the partitioning/zoning of the estate. This might be included in a later phase of works pending the successful delivery of the first phase (as above) and the support of residents.

RS demonstrated the telephony-based door entry system. The same demonstration would be given to residents at the public meeting.

There were questions with regards to how the door entry system would operate in practice, in particular with regards to large households (which might require many fobs) and households without any form of telephone (as they would effectively not be able to answer the door using the proposed door entry system). RS agreed that both questions would need to be investigated and resolved.

RS agreed to provide details of a block of flats or an estate, within or outside the borough, where a similar door entry system was in use that the Committee might be able to contact and/or visit.

There were question with regards the physical design of the new tower block entrance doors.

There were questions with regards to the monitoring and operation of the new CCTV system. It was noted that the estate's current CCTV systems were very old and did not provide the desired level of picture resolution and clarity to be of meaningful use to Housing Management and the Police.

Some Committee members expressed concern at the vulnerability of some CCTV cameras, particularly those to be located on the walkways, as they would be within easy reach of vandals.

There were questions with regards to the purpose of the Concierge going forward. The new door entry system appeared to eliminate the need for a Concierge for the purposes of letting visitors into the building (as residents would be able to let their visitors into the building themselves). It was suggested that the Concierge service might become an on-site CCTV monitoring service, pending the creation of a proposed borough-wide central CCTV monitoring facility.

There was some discussion in relation to the contents of the Police Environmental Visual Audit Report that had inspired some of the proposals. SH answered questions from those present.

Committee members thanked everyone for having taken the time to brief them on the latest proposals and answer their questions. RS confirmed the public meeting would go ahead on the 30th of September.

The meeting then closed.